



## TQ SERVICES

SECTION NO. : QMC : 4.0

MANAGEMENT SYSTEM CERTIFICATION

Issue No. 1

Rev. No. 04

QUALITY POLICY AND OBJECTIVES

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### 4.0 QUALITY POLICY AND OBJECTIVES

#### Quality Policy

TQ Services is committed to provide professional and unbiased assessment and Certification Services to clients and strive for continual improvement in the quality of its services.

#### Objectives

1. To provide our clients with the information regarding audit process.
2. To continuously improve the Assessment and Certification processes.
3. To ensure regular monitoring of performance and up-gradation of skills of personnel involved in Certification activities.
4. To uphold TATA values while Managing TQ Services Operations.
5. To ensure Risk based approach for all Certification activities

The 'Quality Policy and Objectives' has been communicated to all employees through display of Posters/ Boards/Bulletins.

The orientation programmes are organized to enable the employees to understand the intent of the 'Quality Policy and Objectives'.

'Quality Policy and Objectives' shall be reviewed by the 'Management Quality Council' once in a year, for ensuring its continued suitability.

**EXECUTIVE VICE PRESIDENT & CHIEF OF CERTIFICATION**