



## TQ SERVICES

SECTION NO. : QMC : 4.0

MANAGEMENT SYSTEM CERTIFICATION

Issue No. 1

Rev. No. 04

QUALITY POLICY AND OBJECTIVES

Date: 19-05-2017

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### 4.0 QUALITY POLICY AND OBJECTIVES

#### Quality Policy

**TQ Services is committed to provide professional and unbiased assessment and Certification Services to clients and strive for continual improvement in the quality of its services.**

#### Objectives

1. To provide our clients with the information regarding audit process.
2. To continuously improve the Assessment and Certification processes.
3. To ensure regular monitoring of performance and up-gradation of skills of personnel involved in Certification activities.
4. To uphold TATA values while Managing TQ Services Operations.
5. To ensure Risk based approach for all Certification activities

**The 'Quality Policy and Objectives' has been communicated to all employees through display of Posters/ Boards/Bulletins.**

**The orientation programmes are organized to enable the employees to understand the intent of the 'Quality Policy and Objectives'.**

**'Quality Policy and Objectives' shall be reviewed by the 'Management Quality Council' once in a year, for ensuring its continued suitability.**

**EXECUTIVE VICE PRESIDENT & CHIEF OF CERTIFICATION**